



# Friends of Park Surgery

(Patients Participation Group)

Newsletter No 75

Spring 2018

Charity No 1011608

## Friends of Park Surgery fund new equipment



*The Friends of Park Surgery are pleased to have been able to fund a **dermascope** for use in diagnosing moles. This clever piece of equipment enables doctors to photograph moles on the skin via a phone camera, and send photos away to a dermatologist for an expert opinion. A decision can then be made about the need for further treatment. This could avoid an unnecessary hospital visit or biopsy. Dr. Jeremy Raphael has completed a course which enables him to use the dermascope to examine suspicious moles.*

## “Back Room” News - The IT Team

Outside the consulting room where we meet with our doctor there are many jobs being carried out by staff we never see and never really understand how they keep the practice working well. The practice **IT Department** is busy keeping records up to date with information changes - when patients move house, for example. They hold information on surveys such as the child health survey and screen all mail coming in each day. Hospital letters and reports are scanned and put into patient records so your doctor can see them quickly and easily on their computer screens. These are important tasks which need to be carried out quickly and accurately. There are fifteen members of staff in the team and the IT manager is Peter Robinson.



**This newsletter is for all patients. If you have found this copy in the surgery please feel free to take it away for future reference**

## 100 Club Draw Winners 2017-18



*Set out below are the winners of the 100 Club draws from August 2017 to March 2018. Congratulations to every winner. The Committee has decided to revamp the 100 Club, and from April there will be a single £250 prize each quarter, and the annual subscription will rise to £20 per entry. Current members are receiving a letter explaining the transition.*

*If you are interested in joining the 100 Club, please contact Ian Foord through e-mail at [friends.ofparksurgery@nhs.net](mailto:friends.ofparksurgery@nhs.net)*

### **The Draw Winners are as follows:**

<i>Mrs. J. Pearce (£80)</i>	<b>August 2017</b> <i>Mrs. J. Ordidge (£30)</i>	<i>Mr. D.J. Glasscock (£15)</i>
<i>Mr. &amp; Mrs. Morris (£80)</i>	<b>September 2017</b> <i>Mr. &amp; Mrs. Marshall (£30)</i>	<i>Mr. A. Allsop (£15)</i>
<i>Mrs. J. Pearce (£80)</i>	<b>October 2017</b> <i>Dr. P. Worthington (£30)</i>	<i>Mr &amp; Mrs. Delgado (£15)</i>
<i>Mrs. S. Glaysher (£80)</i>	<b>November 2017</b> <i>Mrs. Z. Harris (£30)</i>	<i>Mrs. D. Smith (£15)</i>
<i>Ms. F. Waring (£80)</i>	<b>December 2017</b> <i>Ms. S. Osborne (£30)</i>	<i>Mrs. M &amp; N.P Shields (£15)</i>
<i>Mr. W. Howard (£80)</i>	<b>January 2018</b> <i>Mrs. A. Maher (£30)</i>	<i>Mr. &amp; Mrs. Delgado (£15)</i>
<i>Dr. P. Worthington (£80)</i>	<b>February 2018</b> <i>Mrs. P. Cherriman (£30)</i>	<i>Mr &amp; Mrs G. Rumney (£15)</i>
<i>Mr &amp; Mrs M. Heeley (£80)</i>	<b>March 2018</b> <i>Mr R.A. Wicking (£30)</i>	<i>Mr. P.M. Lansberry (£15)</i>

### **Staff News**

***Dr. Shilpa Jethwa will be returning from maternity leave in July following the birth of her son, Dilan.***

***A new partner will be joining the practice in July.***

***Patients who remember Dr. Nat Athallah will be delighted to hear that he and his wife are expecting twins later in the summer - a boy and a girl.***

***Three new call handlers have just joined the practice. They will be working full time in the communications centre to help patients who phone the surgery***

### **Newsletter Mailing**

If you have received this newsletter by post you will find enclosed a letter about the Friends of Park Surgery and also one about our 100 Club. We are also sending information about recent data protection changes and gift aid.

Recent results of the 100 Club draw are on this page of the newsletter.

We are keen to support the practice in all their work and have been able to fund the purchase of equipment over the years that make a real difference for both staff and patients. Please read the letters and do join us if you would like to do so.



**NHS Choices is the online “front door” to the NHS. It is designed to offer advice on a range of symptoms, conditions and treatment.**

**There is also information about local services, including hospitals, pharmacists and dentists.**

**If you aren't sure what to do about a health problem this is a good starting point.**

**If you don't have easy access to the internet there are computers in the library and staff who can help you to access helpful websites, including NHS Choices.**

**You just need to type in [www.nhs.uk](http://www.nhs.uk) and that will take you to the NHS Choices home page. It is really interesting and full of information. Try it and see!**

## **Dr Steve Fisher and Dr Penny Bugden join forces**

**Dr. Penny Bugden has joined the practice as a partner and will be working half time, sharing a patient list with Dr Steve Fisher. Their lists will be split 50-50 between them. The lists will be split by address to make sure that families are registered with the same GP. Any patient who expresses a particular wish to be on the list of one or other doctor can ask for this and the practice can make the necessary arrangements.**



**Dr. Fisher has been a partner at Park Surgery for twenty-five years and is well known and respected by many patients.**



**Dr Bugden joined the practice in 2015 and is delighted to join the partnership. After growing up in Sussex, she completed medical training at Cambridge University and Imperial College School of Medicine. Following this, Dr Bugden trained and worked as a GP in South West London. Dr Bugden has a special interest in women's health. She is looking forward to meeting her new patients.**

## ***Introducing our new Treasurer - Ian Foord***



Ian has kindly volunteered to join the Friends Committee as Treasurer, and takes over from Phil Head who has moved away from the area.

Ian has lived in the Horsham area for over thirty years and worked for Royal and Sun Alliance for much of this time. He currently works in London for a large international insurance company and brings with him considerable commercial experience, which he hopes will help the Friends grow and provide even more support for the practice.

Married to Valerie and with two grown up children the family enjoy walking, sailing and holidays when time (and finances) allow.

As a patient registered with the practice for all his time in Horsham, Ian is keen to support the efforts of the practice team in providing the best service possible in an increasingly difficult environment.

In addition to taking on the Treasurer role Ian is acting as Membership Secretary until we can find a volunteer to take on the role.

Ian can be contacted via the friends e-mail address: [friendsofparksurgery@nhs.net](mailto:friendsofparksurgery@nhs.net)

## ***IMPORTANT INFORMATION FOR ALL PATIENTS***

### ***UPDATING YOUR DETAILS***

*New data protection regulations are being introduced in May 2018, which require organisations such as the Friends to obtain an explicit consent from each member that they are happy to receive communications from us. For us to be able to continue to send the Newsletter and other relevant communications to you, you need to complete and return the form in the attached letter. We are also taking the opportunity to ask for your agreement to reclaim Gift Aid from HMRC. As a registered charity the Friends are able to reclaim 25p for every one pound donation provided you can complete the Declaration enclosed.*

*Fund raising for the Friends has always relied on cash and cheques being handed into Reception. In order to reduce the workload overall, and in particular on the staff in Reception, it would be helpful if your donations could be made by Standing Order. There is no obligation to complete the enclosed Standing Order Mandate but it would help us enormously if you would.*